

SCSEP Employer Customer Satisfaction Survey

5. Would you say that the Older Worker Program staff that made the job referral(s) had a good understanding of your business needs? (Choose one number)

- | | | | | |
|--------------------------------------|------------------------------|------------------------------|-------------------------------|------------|
| 1 | 2 | 3 | 4 | 9 |
| Staff had little or no understanding | Staff had some understanding | Staff had good understanding | Staff had great understanding | Don't know |

6. Would you say that the job applicant(s) referred by the Older Worker Program had the necessary skills for the job? (Choose one number)

- | | | | | |
|--|---|---|--|------------|
| 1 | 2 | 3 | 4 | 9 |
| Applicant(s) had few or none of the necessary skills | Applicant(s) had some of the necessary skills | Applicant(s) had many of the necessary skills | Applicant(s) had virtually all of the necessary skills | Don't know |

7. The Older Worker Program staff stayed in touch with me after I hired the applicant to make sure that everything was going well. (Choose one number)

- | | | | | | | | | | | |
|-------------------|---|---|---|---|---|---|---|---|----------------|------------|
| Strongly disagree | | | | | | | | | Strongly agree | Don't know |
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 90 |

8. How many of the older workers hired with the assistance of the Older Worker Program came with the basic computer skills they need? (Choose one number)

- | | | | | | |
|---------------------|--------------------|---------------------|------------------------|---------------------------------|------------|
| 1 | 2 | 3 | 4 | 8 | 9 |
| None of the workers | Few of the workers | Some of the workers | Nearly all the workers | Didn't need any computer skills | Don't know |

9. Did any of the older workers you hired with the assistance of the Older Worker Program require supportive services, such as assistance with housing, transportation, or medical needs? (Choose one answer)

- Yes No (Skip to question #11) Don't know (Skip to question #11)

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